



fido fido Service Agreement

Please print and initial on each line

Thank you for choosing fido fido Dog Daycare & Boarding and for entrusting us with the care of your dog. Your dog's health and well-being is of utmost concern to us. Every effort will be taken by fido fido's management and staff to provide a happy and healthy experience for your dog.

PREAMBLE

fido fido, LLC (the "Resort") and the undersigned owner (the "Owner") of the pet(s) (the "Pet") named below entered into this agreement regarding the care of said pet(s) and has read and agreed to the stated rules, regulations and policies and understands they are non-negotiable.

A. fido fido provides a supervised, off leash indoor and outdoor area for dogs to run and play throughout the day. The environment is safe, healthy and stimulating. Prior to boarding or daycare, all first-time dogs must undergo an evaluation to determine if they are sociable with other dogs. Any dog that exhibits signs of aggression must undergo training (off site) and reevaluation before it is allowed to interact with other dogs. Even though the evaluation will provide an indication of temperament and behavior, the most sociable dog can occasionally get into an argument with another dog. fido fido staff is trained to intervene as quickly and safely as possible. Despite prompt efforts by staff, however, a dog may suffer an injury from an altercation with another dog.

B. Most dogs that receive daycare or boarding services at fido fido enjoy the experience. Occasionally, a dog may have difficulty adjusting to being away from home and may, as a result, develop lethargy and a loss of appetite. fido fido staff will make every effort to recognize these symptoms as quickly as possible and to address them.

C. Owner understands and appreciates the inherent risks that exist with daycare or boarding. Comparable to a child daycare facility, illnesses can get passed from one child to another. Similarly, our dog guests may occasionally experience illness as well, despite our stringent cleaning procedures. In the rare event that your dog shows symptoms of illness, we will seek immediate intervention and/or treatment.

TERMS & CONDITIONS

That dogs will be in an unleashed environment with other dogs and to Owner's best knowledge the Pet has no history of aggression toward other dogs or people. ____

If injury to the Pet results from an altercation between dogs, each Owner is responsible for all expenses related to his or her Pet, regardless of which Pet was at fault. ____



Owner will not hold fido fido liable for any injuries which the Pet suffers as a result of an altercation with another dog. ____

That the Owner agrees to pay all charges for services requested or deemed necessary by the Resort (including, but not limited to exit baths and house food), and all fees incurred through Owner's failure to comply with fido fido's hours of operation and Cancellation Policy prior to the pet's release from the facility. ____

Boarding pets must be picked up by 10AM Monday through Friday, 10AM on Saturday and NOON on Sunday to avoid a daycare charge. All pets picked up after that time will be assessed an additional \$28.00 or a day may be taken from a daycare pass. ____

Current vaccinations are required for all dogs staying at fido fido, but as an off leash facility where dogs play together in groups, there is always the possibility that the Pet may be exposed to a virus or an infection. Symptoms of illness may be evident while the Pet is in the care of fido fido or delayed for a few days or weeks after returning home. In either case, whether the Pet is in the care of fido fido or has returned back home, if medical attention is required for any reason, Owner will be responsible for any and all charges related to the Pet's medical care. ____

Should an illness or injury occur, fido fido will attempt to contact Owner, or Owner's designated emergency contact. Based upon the circumstances, however, fido fido may decide to immediately take the Pet to a veterinarian for treatment. In the event that the Owner or Emergency Contact cannot be reached, Owner hereby authorizes fido fido to make all health care decisions for the Pet. Owner grants permission to any clinic or third party to discuss the medical condition of the Pet with fido fido, and any information regarding care and treatment of the Pet. ____

That the Resort is authorized to request and obtain copies of the Pet's medical records from the Pet's veterinarian and is authorized to engage the services of a veterinarian and/or to administer medications as needed at the Resort's sole discretion. ____

If fido fido takes the Pet for medical treatment, Owner agrees to the use of his/her credit card to pay for the cost of all such medical treatment, in addition to any related costs that fido fido incurs. Owner must leave a credit card on file for such costs. ____

That the Pet's flea treatment is up to date, but if the Resort see signs of fleas on the Pet that a flea bath and Capstar treatment will be given at Owner's expense. ____



That fido fido is not responsible for personal items brought from home. Therefore, if toys or bedding are left with the Pet when the boarding or daycare commences, fido fido cannot guarantee that they will be available at pick-up time. ____

That the Owner agrees and allows, without compensation, that the Pet may be photographed or videotaped and said photos and/or video be used for advertising/marketing of fido fido. Any Owner who does not want the Pet photographed for above purposes. ____

That fido fido, its employees and/or agents will not be held liable and Owner agrees not to sue the same for any and all claims of loss, liability, expenses, damages, costs (including attorney fees) related to the care of the Pet fido fido or any services provided by fido fido except such claims which may arise from the sole gross negligence or intentional acts by an agent or employee of fido fido, including but not limited to: actions of or by the Pet or by other pets in residence (including the destruction of property, bites and/or the transmission of disease), any inaccuracies in any information provided to fido fido regarding care instructions and or any acts which are breach of this agreement and fido fido's rules, regulations and/or policies by the Owner. ____

Owner agrees that fido fido may release Pet to someone other than Owner if Owner verbally (by telephone) or in writing makes that request and Owner will not hold fido fido responsible for releasing Pet to someone we believe is authorized by Owner. ____

In entering into this Agreement, Owner represents that he and/or she is/are the legal owner(s) of the Pet. Owner certifies that the information offered in the registration form, upon which fido fido relies, is true and accurate

Owner's Name (please print):

Owner's Signature:

Date:

#1 _____ #2 _____ #3 _____

#4 _____

Dog's name(s) (please print)